

**TUSCOLA COUNTY CENTRAL DISPATCH
911 AUTHORITY BOARD
JANUARY 13, 2026**

The meeting of the Tuscola County Central Dispatch 911 Authority Board was called to order by Chairperson Cory Skinner at 9:00a.m. January 13, 2026 in the First Floor Meeting Room at the Peoples State Bank Building-171 N. State St., Caro, MI 48723.

MEMBERS PRESENT:

Cory Skinner	Fire Chiefs	Ean Lee	Tuscola County Information Services
Matt Foley	EMS	Ryan Pierce	Police Chiefs
Ryan Robinson	Tuscola County Sheriff	Matthew Koch	Tuscola County Board of Commissioners
Brian McComb	Michigan State Police		
Carrie Tabar	Tuscola County Central Dispatch	Interim Co-Director	
Steve Anderson	Tuscola County Emergency Services Director/Tuscola County Central Dispatch	Interim Co-Director	

MEMBERS ABSENT: None

OTHERS IN ATTENDANCE: Erica Dibble Tuscola County Controller/Administrator, Shelly Lutz Tuscola County Human Resources and Bill Lutz Tuscola County Board of Commissioners.

MINUTES OF PREVIOUS MEETING: Minutes from November 12, 2025 meeting reviewed by members present(included). Motion by Steve Anderson seconded by Ryan Robinson to approve minutes as written, motion carried unanimously. Minutes from December 8, 2025 Special Meeting reviewed by members present(included). Motion by Steve Anderson seconded by Brian McComb to approve minutes as written, motion carried unanimously.

OLD BUSINESS:

- A. **Brightspeed:** There has been reoccurring bill for \$16.00, unknown if for phone or fax line. Ean Lee advised it is not being used for internet. Discussion held and decided to cancel Brightspeed.
- B. **Mass Notifications:** Steve Anderson and Carrie Tabar discussed On Solve is a mass notification program which was switched to from Rave in 2025. There is an invoice for \$7,421.07 for 2026(included). Steve and Carrie had a virtual meeting with On Solve representative on January 6, 2026 and advised if we do multiple year deal the price goes down, 2yrs.-5%/3yrs-7%. Also learned there are features of On Solve that are available but appears that we aren't using them.
- Bryx:** Steve Anderson advised that he and Carrie Tabar met with Bryx representatives on January 6, 2026 and they are now offering mass notification capability. (Included info and quote from Bryx).
- Rave:** Steve Anderson advised they reached out to Rave, our previous provider, about obtaining a current quote, still waiting on response.
- CodeRed-mass notification program:** Steve Anderson discussed. Is Free through the state for IPAWS activations. Contacted the state and explained circumstances.
- Examples of type of alerts allowed:**
- *National Alerts are a special class of alerts only sent during a national emergency.
 - *Imminent Threat Alert include natural or human-made disasters, extreme weather, active shooters and other threatening emergencies that are current or emerging.
 - *Public Safety Alerts contain information about a threat that may not be imminent or after an imminent threat has occurred. Public safety alerts are less severe than imminent threat alerts.
 - *America's Missing: Broadcast Emergency Response (AMBER) Alerts are urgent bulletins issued in child-abduction cases. Rapid and effective public alerts often play a crucial role in returning a missing child safely. An AMBER Alert instantly enables the entire community to assist in the search for and safe recovery of the child.
 - *Opt-in Test Messages assess the capability of state and local officials to send their WEAs. The message will state that this is a TEST.
 - *Down side is this system is currently down, it was compromised and currently changing over from their legacy system to their new system, no timeline for a fix.
- Group Text App:** An alternative to set up groups as paging backup to Bryx in the event we don't have a mass notification system.
- Motion by Brian McComb seconded by Ean Lee to pay current bill for On Solve then cancel and use the Facebook page. Motion carried unanimously.

- C. Equature-phone recording equipment: Carrie Tabar advised we are on a ten year service agreement with them and just paid for 3 years. Annual invoice is \$8154.18, except for year 6 which increases to \$9904.18 for an equipment refresh then goes back to the normal \$8,154.18 charge. Contract still has 7 more years.
- D. Hieba-automated box card software: Steve Anderson advised of a virtual meeting with Hieba representatives to discuss the program, they offered us a one year free, second year at reduced rate of \$8,500.00/\$11,900.00. (Order form/contract included). It was decided to table for now.
- E. Hiring of Dispatchers: Carrie Tabar advised several potential candidates were interviewed December 5, 2025. Two of them stood out. Additional testing done using Select Advantage assessment at the recommendation of Lapeer County 911. Forwarded the two names of potential candidates to the Sheriff for background investigations.
- F. Tower Rental Findings: Eean Lee set up meeting with Carrie Tabar, Steve Anderson and representative from Air Advantage on December 18, 2025. They learned that due to the continuing efforts of fiber, there is now a very limited customer base using the services provided via our tower. They were told that Air Advantage will be discontinuing use of our tower sometime in 2026. This also includes the removal of all equipment affiliated with their organization.
- G. Back up Motorola radio consolette: Steve Anderson discussed one of the four back up radio consolettes has been out of service for an extended period of time. Replacement consolette purchase was approved by the Tuscola County Board of Commissioners on December 15, 2025 and was ordered immediately after meeting. Unknown on arrival time and programming. Gray Page has been advised that the radio has been ordered.
- H. Generator: Carrie Tabar and Steve Anderson advised block heater issue had been fixed. Bridgeway Cummings did the preventative maintenance on December 16, 2025. Part of the preventative maintenance also includes an oil sample. Results of the oil sample, received on December 29, 2025, shows that there is an issue. They received an e-mail which stated "Your recent oil sample results were slightly abnormal. No maintenance action is required at this time, however engine performance and visual condition should be monitored on site. We will continue monitor trend history with future samples." They believe that the abnormal readings are because of the breaking in period, the motor only has 26 hours on it. (Sample results attached).
- I. Uninterrupted Power Supply: Steve Anderson advised the Tuscola County Board of Commissioners approved the purchase of additional battery capacity on December 15, 2025 and was ordered right after board approval. Unknown delivery time, possibly tomorrow January 14, 2026.
- J. ProComm/Intrado issue with headsets: Carrie Tabar advised still trying to coordinate with a meeting. Talked to Tyler Stegman about the issue, they are willing to come out if/when we can get Intrado at dispatch.

NEW BUSINESS:

- A. Election of Officers for 2026.
 - Chairperson: Nomination of Cory Skinner by Steve Anderson seconded by Ryan Robinson. Motion by Steve Anderson seconded by Eean Lee to close nominations. Nominations closed. Cory Skinner elected Chairperson.
 - Vice-Chairperson: Nomination of Ryan Pierce by Ryan Robinson seconded by Brian McComb. Motion by Eean Lee seconded by Ryan Robinson to close nominations. Nominations closed. Ryan Pierce elected Vice-Chairperson.
 - Secretary: Nomination of Matt Foley by Brian McComb seconded by Steve Anderson. Motion by Steve Anderson seconded by Eean Lee to close nominations. Nominations closed. Matt Foley elected Secretary.
- B. Frontline Public Safety Solutions: Carrie Tabar discussed receiving an invoice in the amount of \$3,748.51. Program is tracker for QA/DOR for training new employees/Policy Tracker. Doesn't believe they are going to renew this service at this time. Looking into alternative methods to track these items, possibly using Google Forms. Motion by Brian McComb seconded by Steve Anderson to table till March 2026 meeting. Motion passed unanimously.
- C. Administration Phone Lines: Carrie Tabar discussed possibility of switching from TelNet to county system. Currently paying roughly \$300.00 per month for TelNet. Possibly upfront cost/potential savings if switched to county maintained/administered system? Motion by Ryan Robinson seconded by Brian McComb to switch from TelNet to Tuscola County system. Eean Lee abstained, motion carried.
- D. Encryption: Steve Anderson discussed possibly going with AES. Will it be LE only? What channels will get encryption? Possible joint channel with Huron County with encryption for LE. (Quote Included).

E. Millage: Steve Anderson discussed need to have on the August ballot. Proposed language(included). Handouts/Data with 218 Fund History and Taxable Value examples(included). Erica Dibble reported at previous Authority Board Special meeting that 911 would potentially run out of money in the spring of 2027. Sample information from Bay and Huron Counties. Need to know the millage rate to move forward.

What are we looking to accomplish? Upcoming large expenses(that we know about):

- * Radio Console Upgrade/replacement to include encryption(price in 2023 was just over \$100,000.00)
- * Building Windows?
- * GLB phone upgrade in 2027 \$108,000.00. How long will the GLB be in existence and what happens afterwards?
- * Roof? (warranty good till 2037)
- * HVAC? System that heats/cool a majority of the building was installed around May 2006.
- * Security Cameras-upgrade to county system.
- * Staff (Raise? Will the county allow?)
- * Radios (Mobiles/Portables/Pagers) For 114 portables and 24 mobile radios Jon Ramirez received quote of \$941,800.00 in August 2023. There are currently 206 portables and 130 mobile radios. LE related only 56 portable and 64 mobile radios.
- * Pagers for first responders. In 2019 we spent approximately \$190,000.00 for 336 pagers.
- * Tower Inspections. They are supposed to be done every 3 years or after significant weather event. Last record of inspection that was found is from 2004. Steve reached out to Gray Page for guidance.

DISCUSSION: Motion by Steve Anderson seconded by Ean Lee to take 10 minute recess before proceeding into discussion on 911 Dispatch Director position. Motion carried, unanimously. Meeting recessed at 10:55a.m.